

## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Tuesday, July 23, 2019 1:51 PM  
**To:** Catherine Yager  
**Cc:** Danny Ramirez  
**Subject:** Re: NNO Device Donation Acknowledgement

Perfect! I've processed this for you.

Thank you both! I'll follow up as we get closer to the event as well. I'd definitely recommend creating a Post within Portal to drive more awareness of the NNO event in the community.

On Tue, Jul 23, 2019 at 8:53 AM Catherine Yager <[cyager@oak-brook.org](mailto:cyager@oak-brook.org)> wrote:  
We confirm.

**Katie Yager #70**  
Support Services Officer  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: [630-368-8734](tel:630-368-8734)  
Fax:  
Email: [cyager@oak-brook.org](mailto:cyager@oak-brook.org)  
Web: <http://www.oak-brook.org/Police> Follow us:

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On Jul 23, 2019, at 10:45 AM, Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Congratulations! I'm going to send you a Ring device to giveaway at your National Night Out! In order to receive the donated device, please confirm your acceptance of the terms below by replying to this email, **"I Agree". Please do so no later than today.**

#### NNO Device Donation Acknowledgement

**In order to receive donated devices, please confirm your acceptance of the following terms:**

1. You will provide the donated devices to members of community.
2. You will ensure that the donated devices are not provided to employees of your organization or a member of an organization's immediate family, and represent and warrant that acceptance of that donation complies with state and local law and your organization's rules.
3. You will not impose any requirements or restrictions on any recipient's use of the donated device. For example, you may not require a recipient to provide recordings captured by the donated devices to anyone as a condition of receiving the donated device or otherwise.
4. You will not use or store any personally identifiable information of the recipient of a donated device other than as necessary to confirm his or her eligibility to receive the device.

Best,  
Kyle

On Mon, Jul 22, 2019 at 7:18 PM Catherine Yager <[cyager@oak-brook.org](mailto:cyager@oak-brook.org)> wrote:  
Hello,

That's wonderful! We'd definitely like a device for NNO. What further information is needed to complete the process?

Katie

**Katie Yager #70**  
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1200 Oak Brook Rd Oak Brook, IL 60523  
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Adding Danny to this email since Katie is out of office.

@Danny - Please see above!

On Mon, Jul 22, 2019 at 3:08 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

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**This will need to be completed no later than this Wednesday!**

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Kyle Demmin  
Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---

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Santa Monica, CA 90404  
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**Sent:** Tuesday, July 23, 2019 10:54 AM  
**To:** Kyle Demmin  
**Cc:** Danny Ramirez  
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<b>Katie Yager #70</b>	
	Support Services Officer
	Oak Brook Police Department
	<u>1200 Oak Brook Rd Oak Brook, IL 60523</u>
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Web: <u>http://www.oak-brook.org/Police</u>	Follow us:   

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

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Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---

The Ring logo, consisting of the word "ring" in a lowercase, sans-serif font.

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<p><b>Katie Yager #70</b> Support Services Officer Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523 Phone: <u>630-368-8734</u> Fax:</p>
--

Email: [cyager@oak-brook.org](mailto:cyager@oak-brook.org)

Web: <http://www.oak-brook.org/Police>

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**From:** Catherine Yager <cyager@oak-brook.org>  
**Sent:** Monday, July 22, 2019 5:09 PM  
**To:** Kyle Demmin  
**Subject:** Automatic reply: NNO Follow Up!

I will be out of the office starting on Friday, July 12th returning on Monday; July 29th. If you need immediate assistance please contact Sgt. Ramirez at [REDACTED]





## Rose White

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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Monday, July 22, 2019 5:09 PM  
**To:** Catherine Yager  
**Subject:** NNO Follow Up!

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## Rose White

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**From:** Danny Ramirez <dramirez@oak-brook.org>  
**Sent:** Monday, July 15, 2019 12:50 PM  
**To:** Kyle Demmin  
**Subject:** Re: Portal Check In

Hi Kyle,

Yes sir, I am all good! Thank you.

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
Web: <http://www.oak-brook.org/Police>

### Mission Statement

**The men and women of the Oak Brook Police Department will provide the community with the highest quality of law enforcement services, preserve and protect the lives, property and constitutional guarantees of all persons with a commitment to professional excellence through loyalty, honor and teamwork.**

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---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Monday, July 15, 2019 12:18:44 PM  
**To:** Danny Ramirez  
**Subject:** Portal Check In

Hey Danny,

Hope you had a great weekend!

Were you ever able to get your account set up? It looks like it's active from our end but wanted to confirm.

We were able to diagnose the issue being related to emails being suppressed after the first one failed to deliver. Got that fixed and assumed the invite was automatically re-sent.

Let me know if not.

-Kyle

--

Kyle Demmin

Partner Success Manager

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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Monday, July 1, 2019 3:22 PM  
**To:** Danny Ramirez  
**Subject:** Re: This may be the problem

Hey Danny,

It very well could be. I think what is happening is our 3rd party email is suppressing the email from being sent out. Let me reach out to them and see if I can get that updated. We've had this happen once before, so I think this is where the error is getting stuck.

On Mon, Jul 1, 2019 at 1:14 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Kyle,

This email was sent to me but addressed to my partner Katie. Could this be a registration problem that was created when I signed in using her invitation?

[QUAR][MKTG] Hi Katie, just a quick question about Ring Neighbors Portal



Ring Team <noreply@asknicelyemail.com>

Today, 2:17 PM

Danny Ramirez ↘

To help protect your privacy, some content in this message has been blocked. To re-enable the blocked features, click here.

To always show content from this sender, click here.

This message was sent with low importance.

Label: 550 Days Delete (1 year) Expires: 1/1/2021 2:17 PM



Unsubscribe   Action Items



**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726

Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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To help protect your privacy, some content in this message has been blocked. To re-enable the blocked features, click h

To always show content from this sender, click here.

This message was sent with low importance.

Label: 550 Days Delete (1 year) Expires: 1/1/2021 2:17 PM



Unsubscribe   Action Items

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
Web: <http://www.oak-brook.org/Police>

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## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Wednesday, June 26, 2019 3:51 PM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

No problem. Please let me know the outcome. Would love to get your account updated asap.

I'll be out of office tomorrow and Friday, fyi. I'll be in contact again early next week.

Best,  
Kyle

On Wed, Jun 26, 2019 at 1:44 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Hello Kyle,

I was planning on addressing this tomorrow with my IT guys. Thanks for the follow-up!

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Wednesday, June 26, 2019 3:38:10 PM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Wanted to follow up to my email here. Any chance you can connect me to someone at your IT department?

Thanks!

On Fri, Jun 21, 2019 at 11:37 AM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:  
Hey Danny,

Just heard back from our IT team and it looks like the email is failing to be delivered from a email deliverability standpoint. There may also be a few other issues with some other accounts not receiving the emails.

Can you connect me with someone in your IT department? We may need to whitelist a domain/ip address to make sure those emails can get through. I know this is a late Friday afternoon, so happy to connect on Monday if that works as well.

Best,  
Kyle

On Thu, Jun 20, 2019 at 6:53 AM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Okay Kyle thank you.

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Thursday, June 20, 2019 7:37:21 AM

**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

I've tried to re-add you as a new user but it just spins in a circle when I hit submit. I'll file a ticket with our support team and have them assist here.

On Wed, Jun 19, 2019 at 2:06 PM Danny Ramirez <dr Ramirez@oak-brook.org> wrote:

So far nothing has returned. I've checked my junk email box and the internet platform to ensure I am not on explorer.

**Danny Ramirez #50**  
 Administrative Sergeant  
 Oak Brook Police Department  
 1200 Oak Brook Rd Oak Brook, IL 60523  
 Phone: 630-368-8726  
 Fax: 630-368-8719  
 Email: [dr Ramirez@oak-brook.org](mailto:dr Ramirez@oak-brook.org)  
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**From:** Danny Ramirez  
**Sent:** Wednesday, June 19, 2019 1:52:37 PM  
**To:** Kyle Demmin  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Waiting for response. Will advise.

Danny Ramirez #50  
Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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---

**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Wednesday, June 19, 2019 1:48:31 PM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Try again now. I had to invalidate the account then re-enable. That can take a few minutes to refresh.

On Wed, Jun 19, 2019 at 1:46 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Hi Kyle,

I'm getting an invalid email address response now.

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

**Sent:** Wednesday, June 19, 2019 8:18:04 AM

**To:** Danny Ramirez

**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Morning Danny,

That is so odd. I went through the process to ensure it was correct and got the email.

I'm on the road now but will be at the airport in about 2-3 hours and can power up my laptop. I'll have that new account invite set up then if that's cool?

Sorry for all these inconveniences.

On Wed, Jun 19, 2019 at 7:48 AM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Morning Kyle,



I never received email to reset password. We may need to re-register me and start new. Your thoughts?

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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---

**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

**Sent:** Tuesday, June 18, 2019 3:36:38 PM

**To:** Danny Ramirez

**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Just gave you a call and left a message. Please give me a call at 714-381-6291 and we can troubleshoot over the phone.

It looks like your account is created and just need to enter your password. If you don't remember the password, go to [www.nw.ring.com](http://www.nw.ring.com) and select forgot password. Once you create a new one you'll be good to go. Just be sure to use Chrome/Firefox every time.

On Tue, Jun 18, 2019 at 1:13 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Kyle,

So sorry to be a pain with this. I attempted to open in both Chrome and Fire Fox with the same results.

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

**Sent:** Tuesday, June 18, 2019 11:21:37 AM

**To:** Danny Ramirez

**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Are you using Internet Explorer? Portal isn't compatible with IE, so this may be the issue.

Can you open your email through Google Chrome browser? Once you do that, then the blue button should appear at the bottom. I'm currently in the air flying to Iowa from Los Angeles right now, but happy to connect over the phone to help once I land. Let me know if that works for you.

Best.  
Kyle

On Mon, Jun 17, 2019 at 6:21 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Hi Kyle,

Yes, I am still having difficulty with the ring portal. I have copied the welcome email below which is missing the "Join Portal Button". Thanks again for your assistance.



**You've been invited to join Ring Neighbors Portal.**

Ring invites you to join the **Oak Brook Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Oak Brook Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

---

\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.  
Unfortunately, Internet Explorer is currently not supported.

Administrative Sergeant  
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1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Monday, June 17, 2019 3:38:15 PM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Still having issues? Have you been able to login?

On Mon, Jun 17, 2019 at 12:39 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Kyle,

Can you to resend me the Ring invitation email again. I seem to be having issues on my end with the portal. Thank you very much Kyle.

**Danny Ramirez #50**  
Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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---

**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

**Sent:** Thursday, June 13, 2019 3:31:32 PM

**Subject:** Welcome to Ring Portal - Oak Brook Police Department

Greetings,

Thank you for joining today's training session of Neighbors Portal by Ring! For those not able to attend, please see below for how to get your Ring Portal account activated.

Below is a guide to get started which includes directions on creating your account, key takeaways from training, and your unique department link and promo code for special law enforcement offers.

### **Creating an Account**

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

### **Key Takeaways**

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  1. Sign in → click on the blue profile icon in the upper right corner → **My Profile**
  2. Click **Select Alert Zone**
  3. Choose an **Alert Zone**
3. **Anyone Can Use Neighbors.** Neighbors is a FREE app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App. Neighbors can download the app by texting **oakbrookil** to **555888**.

\*For Ring's law enforcement guidelines, please click [here](#).

### **Special Offers for Law Enforcement**

1. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBOAKBROOK** and be sure to check out using your department email address ([@oak-brook.org](mailto:@oak-brook.org))

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

If you have any questions or need support at all, feel free to contact me any time at [kyle.demmin@ring.com](mailto:kyle.demmin@ring.com) or 714.381.6291. It was a pleasure meeting your team and I hope to connect again soon!

Best,  
Kyle Demmin

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

Neighbors Portal Resource Center

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---

# ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
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[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
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## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Friday, June 21, 2019 1:38 PM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Just heard back from our IT team and it looks like the email is failing to be delivered from a email deliverability standpoint. There may also be a few other issues with some other accounts not receiving the emails.

Can you connect me with someone in your IT department? We may need to whitelist a domain/ip address to make sure those emails can get through. I know this is a late Friday afternoon, so happy to connect on Monday if that works as well.

Best,  
Kyle

On Thu, Jun 20, 2019 at 6:53 AM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Okay Kyle thank you.

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
Web: <http://www.oak-brook.org/Police>

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**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

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So far nothing has returned. I've checked my junk email box and the internet platform to ensure I am not on explorer.

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**From:** Danny Ramirez  
**Sent:** Wednesday, June 19, 2019 1:52:37 PM  
**To:** Kyle Demmin  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Waiting for response. Will advise.

Danny Ramirez #50  
Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Wednesday, June 19, 2019 1:48:31 PM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Try again now. I had to invalidate the account then re-enable. That can take a few minutes to refresh.

On Wed, Jun 19, 2019 at 1:46 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Hi Kyle,

I'm getting an invalid email address response now.

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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I'm on the road now but will be at the airport in about 2-3 hours and can power up my laptop. I'll have that new account invite set up then if that's cool?

Sorry for all these inconveniences.

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Morning Kyle,

I never received email to reset password. We may need to re-register me and start new. Your thoughts?

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**To:** Danny Ramirez

**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Just gave you a call and left a message. Please give me a call at 714-381-6291 and we can troubleshoot over the phone.

It looks like your account is created and just need to enter your password. If you don't remember the password, go to [www.nw.ring.com](http://www.nw.ring.com) and select forgot password. Once you create a new one you'll be good to go. Just be sure to use Chrome/Firefox every time.

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Kyle,

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Can you open your email through Google Chrome browser? Once you do that, then the blue button should appear at the bottom. I'm currently in the air flying to Iowa from Los Angeles right now, but happy to connect over the phone to help once I land. Let me know if that works for you.

Best.  
Kyle

On Mon, Jun 17, 2019 at 6:21 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Hi Kyle,

Yes, I am still having difficulty with the ring portal. I have copied the welcome email below which is missing the "Join Portal Button". Thanks again for your assistance.



**You've been invited to join Ring Neighbors Portal.**

Ring invites you to join the **Oak Brook Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Oak Brook Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

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Kyle,

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**Danny Ramirez #50**

Administrative Sergeant

Oak Brook Police Department

1200 Oak Brook Rd Oak Brook, IL 60523

Phone: 630-368-8726

Fax: 630-368-8719

Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)

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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Thursday, June 13, 2019 3:31:32 PM  
**Subject:** Welcome to Ring Portal - Oak Brook Police Department

Greetings,

Thank you for joining today's training session of Neighbors Portal by Ring! For those not able to attend, please see below for how to get your Ring Portal account activated.

Below is a guide to get started which includes directions on creating your account, key takeaways from training, and your unique department link and promo code for special law enforcement offers.

### **Creating an Account**

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

### **Key Takeaways**

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  1. Sign in → click on the blue profile icon in the upper right corner → **My Profile**
  2. Click **Select Alert Zone**
  3. Choose an **Alert Zone**
3. **Anyone Can Use Neighbors.** Neighbors is a FREE app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App. Neighbors can download the app by texting **oakbrookil** to **555888**.

\*For Ring's law enforcement guidelines, please click [here](#).

### **Special Offers for Law Enforcement**

1. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBOAKBROOK** and be sure to check out using your department email address ([@oak-brook.org](mailto:@oak-brook.org))

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

If you have any questions or need support at all, feel free to contact me any time at [kyle.demmin@ring.com](mailto:kyle.demmin@ring.com) or 714.381.6291. It was a pleasure meeting your team and I hope to connect again soon!

Best,  
Kyle Demmin

--

Kyle Demmin  
Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

---

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

**Neighbors Portal Resource Center**

--

Kyle Demmin  
Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

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## Neighbors Portal Resource Center

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# ring

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Santa Monica, CA 90404  
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## Neighbors Portal Resource Center

## Rose White

---

**From:** Danny Ramirez <dramirez@oak-brook.org>  
**Sent:** Thursday, June 20, 2019 8:53 AM  
**To:** Kyle Demmin  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Okay Kyle thank you.

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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**Sent:** Thursday, June 20, 2019 7:37:21 AM  
**To:** Danny Ramirez  
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Hey Danny,

I've tried to re-add you as a new user but it just spins in a circle when I hit submit. I'll file a ticket with our support team and have them assist here.

On Wed, Jun 19, 2019 at 2:06 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:  
So far nothing has returned. I've checked my junk email box and the internet platform to ensure I am not on explorer.

**Danny Ramirez #50**

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Waiting for response. Will advise.

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Can you to resend me the Ring invitation email again. I seem to be having issues on my end with the portal. Thank you very much Kyle.

**Danny Ramirez #50**



Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
Web: <http://www.oak-brook.org/Police>

## **Mission Statement**

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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Thursday, June 13, 2019 3:31:32 PM  
**Subject:** Welcome to Ring Portal - Oak Brook Police Department

Greetings,

Thank you for joining today's training session of Neighbors Portal by Ring! For those not able to attend, please see below for how to get your Ring Portal account activated.

Below is a guide to get started which includes directions on creating your account, key takeaways from training, and your unique department link and promo code for special law enforcement offers.

### **Creating an Account**

\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

### **Key Takeaways**

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  1. Sign in → click on the blue profile icon in the upper right corner → **My Profile**
  2. Click **Select Alert Zone**
  3. Choose an **Alert Zone**
3. **Anyone Can Use Neighbors.** Neighbors is a FREE app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App. Neighbors can download the app by texting **oakbrookil** to **555888**.

\*For Ring's law enforcement guidelines, please click [here](#).

### Special Offers for Law Enforcement

1. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBOAKBROOK** and be sure to check out using your department email address ([@oak-brook.org](mailto:@oak-brook.org))

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

If you have any questions or need support at all, feel free to contact me any time at [kyle.demmin@ring.com](mailto:kyle.demmin@ring.com) or 714.381.6291. It was a pleasure meeting your team and I hope to connect again soon!

Best,  
Kyle Demmin

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

[Neighbors Portal Resource Center](#)

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291



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714-381-6291

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# ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

**Neighbors Portal Resource Center**

## Rose White

---

**From:** Danny Ramirez <dramirez@oak-brook.org>  
**Sent:** Wednesday, June 19, 2019 2:06 PM  
**To:** Kyle Demmin  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

So far nothing has returned. I've checked my junk email box and the internet platform to ensure I am not on explorer.

### **Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
Web: <http://www.oak-brook.org/Police>

### **Mission Statement**

**The men and women of the Oak Brook Police Department will provide the community with the highest quality of law enforcement services, preserve and protect the lives, property and constitutional guarantees of all persons with a commitment to professional excellence through loyalty, honor and teamwork.**

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**From:** Danny Ramirez  
**Sent:** Wednesday, June 19, 2019 1:52:37 PM  
**To:** Kyle Demmin  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Waiting for response. Will advise.

Danny Ramirez #50  
Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726

Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Wednesday, June 19, 2019 1:48:31 PM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Try again now. I had to invalidate the account then re-enable. That can take a few minutes to refresh.

On Wed, Jun 19, 2019 at 1:46 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Hi Kyle,

I'm getting an invalid email address response now.

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**Sent:** Wednesday, June 19, 2019 8:18:04 AM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Morning Danny,

That is so odd. I went through the process to ensure it was correct and got the email.

I'm on the road now but will be at the airport in about 2-3 hours and can power up my laptop. I'll have that new account invite set up then if that's cool?

Sorry for all these inconveniences.

On Wed, Jun 19, 2019 at 7:48 AM Danny Ramirez <dramirez@oak-brook.org> wrote:  
Morning Kyle,

I never received email to reset password. We may need to re-register me and start new. Your thoughts?

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
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**From:** Kyle Demmin <kyle.demmin@ring.com>

**Sent:** Tuesday, June 18, 2019 3:36:38 PM

**To:** Danny Ramirez

**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Just gave you a call and left a message. Please give me a call at 714-381-6291 and we can troubleshoot over the phone.

It looks like your account is created and just need to enter your password. If you don't remember the password, go to [www.nw.ring.com](http://www.nw.ring.com) and select forgot password. Once you create a new one you'll be good to go. Just be sure to use Chrome/Firefox every time.

On Tue, Jun 18, 2019 at 1:13 PM Danny Ramirez <dramirez@oak-brook.org> wrote:

Kyle,

So sorry to be a pain with this. I attempted to open in both Chrome and Fire Fox with the same results.

**Danny Ramirez #50**

Administrative Sergeant

Oak Brook Police Department

1200 Oak Brook Rd Oak Brook, IL 60523

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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Tuesday, June 18, 2019 11:21:37 AM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Are you using Internet Explorer? Portal isn't compatible with IE, so this may be the issue.

Can you open your email through Google Chrome browser? Once you do that, then the blue button should appear at the bottom. I'm currently in the air flying to Iowa from Los Angeles right now, but happy to connect over the phone to help once I land. Let me know if that works for you.

Best.  
Kyle

On Mon, Jun 17, 2019 at 6:21 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:  
Hi Kyle,

Yes, I am still having difficulty with the ring portal. I have copied the welcome email below which is missing the "Join Portal Button". Thanks again for your assistance.



**You've been invited to join Ring Neighbors Portal.**

Ring invites you to join the **Oak Brook Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the Oak Brook Police Department with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

---

\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.  
Unfortunately, Internet Explorer is currently not supported.

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

**Sent:** Monday, June 17, 2019 3:38:15 PM

**To:** Danny Ramirez

**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Still having issues? Have you been able to login?

On Mon, Jun 17, 2019 at 12:39 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:  
Kyle,

Can you to resend me the Ring invitation email again. I seem to be having issues on my end with the portal. Thank you very much Kyle.

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\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

If you have any questions or need support at all, feel free to contact me any time at [kyle.demmin@ring.com](mailto:kyle.demmin@ring.com) or 714.381.6291. It was a pleasure meeting your team and I hope to connect again soon!

Best,  
Kyle Demmin

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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Join the new neighborhood watch.

**Neighbors Portal Resource Center**

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## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Wednesday, June 19, 2019 1:49 PM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Try again now. I had to invalidate the account then re-enable. That can take a few minutes to refresh.

On Wed, Jun 19, 2019 at 1:46 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Hi Kyle,

I'm getting an invalid email address response now.

**Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630-368-8726  
Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
Web: <http://www.oak-brook.org/Police>

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**To:** Danny Ramirez

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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

**Sent:** Tuesday, June 18, 2019 11:21:37 AM

**To:** Danny Ramirez

**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Are you using Internet Explorer? Portal isn't compatible with IE, so this may be the issue.

Can you open your email through Google Chrome browser? Once you do that, then the blue button should appear at the bottom. I'm currently in the air flying to Iowa from Los Angeles right now, but happy to connect over the phone to help once I land. Let me know if that works for you.

Best.  
Kyle

On Mon, Jun 17, 2019 at 6:21 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Hi Kyle,

Yes, I am still having difficulty with the ring portal. I have copied the welcome email below which is missing the "Join Portal Button". Thanks again for your assistance.



**You've been invited to join Ring Neighbors Portal.**

Ring invites you to join the **Oak Brook Police Department** in the Ring Neighbors Portal.

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**Danny Ramirez #50**

Administrative Sergeant  
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Below is a guide to get started which includes directions on creating your account, key takeaways from training, and your unique department link and promo code for special law enforcement offers.

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\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
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### Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  1. Sign in → click on the blue profile icon in the upper right corner → **My Profile**
  2. Click **Select Alert Zone**
  3. Choose an **Alert Zone**
3. **Anyone Can Use Neighbors.** Neighbors is a FREE app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App. Neighbors can download the app by texting **oakbrookil** to **555888**.

\*For Ring's law enforcement guidelines, please click [here](#).

### Special Offers for Law Enforcement

1. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBOAKBROOK** and be sure to check out using your department email address ([@oak-brook.org](mailto:@oak-brook.org))  
\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

If you have any questions or need support at all, feel free to contact me any time at [kyle.demmin@ring.com](mailto:kyle.demmin@ring.com) or 714.381.6291. It was a pleasure meeting your team and I hope to connect again soon!

Best,  
Kyle Demmin

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)





Download the Neighbors App.  
Join the new neighborhood watch.

**Neighbors Portal Resource Center**

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## Rose White

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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Wednesday, June 19, 2019 10:24 AM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Heading to airport now so I'll be able to assist here soon.

I think this is due to switching the account names. I'll just create a new one and have that sent out.

On Wed, Jun 19, 2019 at 10:22 AM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Kyle, here is the response I receive after reset password request is made.



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I'm on the road now but will be at the airport in about 2-3 hours and can power up my laptop. I'll have that new account invite set up then if that's cool?

Sorry for all these inconveniences.

On Wed, Jun 19, 2019 at 7:48 AM Danny Ramirez <dramirez@oak-brook.org> wrote:

Morning Kyle,

I never received email to reset password. We may need to re-register me and start new. Your thoughts?

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Hey Danny,

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It looks like your account is created and just need to enter your password. If you don't remember the password, go to [www.nw.ring.com](http://www.nw.ring.com) and select forgot password. Once you create a new one you'll be good to go. Just be sure to use Chrome/Firefox every time.

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Kyle,

So sorry to be a pain with this. I attempted to open in both Chrome and Fire Fox with the same results.

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Hi Kyle,

Yes, I am still having difficulty with the ring portal. I have copied the welcome email below which is missing the "Join Portal Button". Thanks again for your assistance.

The image shows the Ring logo, which consists of the word "ring" in a lowercase, rounded, sans-serif font. Above the letter "i" is a small, solid gray circle.

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\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

If you have any questions or need support at all, feel free to contact me any time at [kyle.demmin@ring.com](mailto:kyle.demmin@ring.com) or 714.381.6291. It was a pleasure meeting your team and I hope to connect again soon!

Best,  
Kyle Demmin

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ring

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**Neighbors Portal Resource Center**

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**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department  
**Attachments:** pastedImage.png

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1 error  
prohibited  
this user Email not found  
from  
being  
Forget your password?  
saved:

dramirez@oak.brook.org

**RESET PASSWORD**

☐ Remember me

Log in

### Danny Ramirez #50

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**From:** Kyle Demmin <kyle.demmin@ring.com>

**Sent:** Tuesday, June 18, 2019 11:21:37 AM

**To:** Danny Ramirez

**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Are you using Internet Explorer? Portal isn't compatible with IE, so this may be the issue.

Can you open your email through Google Chrome browser? Once you do that, then the blue button should appear at the bottom. I'm currently in the air flying to Iowa from Los Angeles right now, but happy to connect over the phone to help once I land. Let me know if that works for you.

Best.  
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Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
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Fax: 630-368-8719  
Email: [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)  
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If you have any questions or need support at all, feel free to contact me any time at [kyle.demmin@ring.com](mailto:kyle.demmin@ring.com) or 714.381.6291. It was a pleasure meeting your team and I hope to connect again soon!

Best,  
Kyle Demmin

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Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

## **Neighbors Portal Resource Center**

--

Kyle Demmin

Partner Success Manager  
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# ring

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## Rose White

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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Tuesday, June 18, 2019 3:37 PM  
**To:** Danny Ramirez  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Hey Danny,

Just gave you a call and left a message. Please give me a call at 714-381-6291 and we can troubleshoot over the phone.

It looks like your account is created and just need to enter your password. If you don't remember the password, go to [www.nw.ring.com](http://www.nw.ring.com) and select forgot password. Once you create a new one you'll be good to go. Just be sure to use Chrome/Firefox every time.

On Tue, Jun 18, 2019 at 1:13 PM Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)> wrote:

Kyle,

So sorry to be a pain with this. I attempted to open in both Chrome and Fire Fox with the same results.

### **Danny Ramirez #50**

Administrative Sergeant  
Oak Brook Police Department  
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## Rose White

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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Friday, June 14, 2019 10:27 AM  
**To:** James Kruger  
**Subject:** Re: Welcome to Ring Portal - Oak Brook Police Department

Morning Chief Kruger,

Thank you for reaching out and I hope that you're enjoying your vacation. Hopefully getting some quality beach time?

Our team has paused on doing formal PR announcements for the launch and have instead moved forward to social media posts. I've been in contact this morning with Danny Ramirez and sent him a social media asset that you can use to put on Facebook and your other social media accounts. I've also provided a template welcome post that you can use to post on Portal to announce to the community that Oak Brook PD has joined neighbors.

Finally, this post when up in the Neighbors app the other day to notify the community that Oak Brook PD is on the Neighbors App. See below:



### Oak Brook Police Department has joined Neighbors

Your Ring Neighborhood just got a whole lot stronger.

We're excited to announce that the Oak Brook Police Department has joined Neighbors! This will allow OBPD to post crime and safety incidents directly to your Neighbors feed to keep you informed of critical events. It will also allow OBPD to see Neighbors posts so they can monitor suspicious activity and respond. The more you post critical events, the more OBPD can help. By working together, we can all make Oak Brook a safer community.

Leave a comment...



On Fri, Jun 14, 2019 at 6:52 AM James Kruger <[jkruger@oak-brook.org](mailto:jkruger@oak-brook.org)> wrote:  
Kyle,

I'm on vacation this week, but I'd like to know when we start the social media push and I've seen canned ads you folks have ready.

Thanks,

Chief Kruger

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

Date: 6/13/19 15:31 (GMT-06:00)

To:

Subject: Welcome to Ring Portal - Oak Brook Police Department

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\*For Ring's law enforcement guidelines, please click [here](#).

### Special Offers for Law Enforcement

1. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBOAKBROOK** and be sure to check out using your department email address ([@oak-brook.org](mailto:@oak-brook.org))

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

If you have any questions or need support at all, feel free to contact me any time at [kyle.demmin@ring.com](mailto:kyle.demmin@ring.com) or 714.381.6291. It was a pleasure meeting your team and I hope to connect again soon!

Best,  
Kyle Demmin

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

**Neighbors Portal Resource Center**

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---



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**Neighbors Portal Resource Center**

## Rose White

---

**From:** James Kruger <jkruger@oak-brook.org>  
**Sent:** Thursday, June 13, 2019 3:32 PM  
**To:** Kyle Demmin  
**Subject:** Automatic reply: Welcome to Ring Portal - Oak Brook Police Department

I will be out of the office returning Monday June 17th. If you need immediate assistance please contact Deputy Chief Jason Cates at [jcates@oak-brook.org](mailto:jcates@oak-brook.org). Thank you.



Rose White

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Thursday, June 13, 2019 3:32 PM  
**To:** undisclosed-recipients  
**Subject:** Welcome to Ring Portal - Oak Brook Police Department

Greetings,

Thank you for joining today's training session of Neighbors Portal by Ring! For those not able to attend, please see below for how to get your Ring Portal account activated.

Below is a guide to get started which includes directions on creating your account, key takeaways from training, and your unique department link and promo code for special law enforcement offers.

#### Creating an Account

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Kyle Demmin

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Kyle Demmin

Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

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ring

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Best,  
Kyle Demmin

--

Kyle Demmin

Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

---

# ring

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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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Best,  
Kyle Demmin

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Kyle Demmin

Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

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**From:** Kyle Demmin <kyle.demmin@ring.com>  
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Best,  
Kyle Demmin

--

Kyle Demmin

Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

---

# ring

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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the Neighbors App.  
Join the new neighborhood watch.

**Neighbors Portal Resource Center**



Rose White

**From:** Kyle Dermmin <kyle.dermmin@ring.com>  
**Sent:** Thursday, June 13, 2019 3:32 PM  
**To:** undisclosed-recipients  
**Subject:** Welcome to Ring Portal - Oak Brook Police Department

Greetings,

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Best,  
Kyle Dermmin

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Kyle Dermmin

Partner Success Manager  
kyle.demmin@ring.com  
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---

# ring

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[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

**Neighbors Portal Resource Center**

**Rose White**

---

**From:** Catherine Yager <cyager@oak-brook.org>  
**Sent:** Thursday, June 13, 2019 3:32 PM  
**To:** Kyle Demmin  
**Subject:** Automatic reply: Welcome to Ring Portal - Oak Brook Police Department

I will be out of the office Friday, May 31st returning on Monday; June 17th. If you need immediate assistance please contact Sgt. Ramirez at 630-368-8732.

## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Thursday, June 13, 2019 3:32 PM  
**To:** undisclosed-recipients  
**Subject:** Welcome to Ring Portal - Oak Brook Police Department

Greetings,

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Best,  
Kyle Demmin

--

Kyle Demmin

Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

---

ring

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Santa Monica, CA 90404  
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## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Thursday, June 13, 2019 10:32 AM  
**To:** Brian Strockis  
**Subject:** Link

<https://ring.zoom.us/j/4998466765>

--

Kyle Demmin

Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

---

ring

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[www.ring.com](http://www.ring.com)



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[Neighbors Portal Resource Center](#)

## Rose White

---

**From:** Brian Strockis <bstockis@oak-brook.org>  
**Sent:** Thursday, June 13, 2019 9:56 AM  
**To:** 'Kyle Demmin'  
**Subject:** RE: webinar

Yes I will be able to pull that up as well

Thank You

Brian Strockis



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Think Green! Please consider our environment before printing this electronic message.

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Thursday, June 13, 2019 9:55 AM  
**To:** Brian Strockis <bstockis@oak-brook.org>  
**Subject:** Re: webinar

Hey Brian,

I'll need to do a screenshare for the presentation today. Are you able to use this link for that portion of the webinar?

<https://ring.zoom.us/j/4998466765>

I can call that number you provided for the audio portion of the call. Let me know if that works!

On Thu, Jun 13, 2019 at 7:53 AM Brian Strockis <[bstockis@oak-brook.org](mailto:bstockis@oak-brook.org)> wrote:

Hey Kyle,

The number you can call at 10:30 is 630-368-8782.

Thank You

Brian Strockis

**Brian Strockis**



Detective Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523

Phone: 630.368.8742

Fax: 630.368.8743

Email: [bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)

Web: <http://www.oak-brook.org/Police>

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[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
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### Brian Strockis



Detective Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523

Phone: 630.368.8742

Fax: 630.368.8743

Email: [bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)

Web: <http://www.oak-brook.org/Police>

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**Neighbors Portal Resource Center**

## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Wednesday, June 12, 2019 3:00 PM  
**To:** Brian Strockis  
**Subject:** Re:  
**Attachments:** Oak Brook PD In App Post .png

Thank you, Brian. I'll get those invites sent out tomorrow.

Just as a heads up, the in-app post in the Neighbors app has gone live today.

Please see attached for what that looks like!

On Wed, Jun 12, 2019 at 11:32 AM Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)> wrote:

Hey Kyle,

Please see attached.

Thank You

Brian Strockis

<b>Brian Strockis</b>	
	Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523
	Phone: 630.368.8742
	Fax: 630.368.8743
	Email: <a href="mailto:bstrockis@oak-brook.org">bstrockis@oak-brook.org</a>
	Web: <a href="http://www.oak-brook.org/Police">http://www.oak-brook.org/Police</a>
Follow us:   	

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## Rose White

---

**From:** Brian Strockis <bstockis@oak-brook.org>  
**Sent:** Wednesday, June 12, 2019 11:33 AM  
**To:** 'Kyle Demmin'  
**Attachments:** Copy of Ring Law Enforcement User List.xlsx

Hey Kyle,

Please see attached.

Thank You

Brian Strockis



**Brian Strockis**

Detective Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523  
Phone: 630.368.8742  
Fax: 630.368.8743  
Email: [bstockis@oak-brook.org](mailto:bstockis@oak-brook.org)  
Web: <http://www.oak-brook.org/Police>

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## Rose White

---

**From:** Brian Strockis <bstockis@oak-brook.org>  
**Sent:** Monday, June 10, 2019 2:46 PM  
**To:** 'Kyle Demmin'  
**Subject:** RE: spreadsheet

Perfect, tks. Nothing else, tks

Thank You

Brian Strockis

	<p><b>Brian Strockis</b> Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523</p> <p>Phone: 630.368.8742 Email: <a href="mailto:bstockis@oak-brook.org">bstockis@oak-brook.org</a> Web: <a href="http://www.oak-brook.org/Police">http://www.oak-brook.org/Police</a></p> <p>Follow us:   </p>
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Think Green! Please consider our environment before printing this electronic message.

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Monday, June 10, 2019 2:06 PM  
**To:** Brian Strockis <bstockis@oak-brook.org>  
**Subject:** Re: spreadsheet

No problem, please see attached!

Is there anything else I can help with prior to Thursday? Looking forward to it.

Best,  
Kyle

On Mon, Jun 10, 2019 at 11:35 AM Brian Strockis <[bstockis@oak-brook.org](mailto:bstockis@oak-brook.org)> wrote:

Hi Kyle,

Looking forward to our webinar on Thursday. Could you please resend me your spreadsheet for authorized users again?

Thank You

Brian Strockis

**Brian Strockis**



Detective Sergeant  
Oak Brook Police Department  
1200 Oak Brook Rd Oak Brook, IL 60523

Phone: 630.368.8742

Fax: 630.368.8743

Email: [bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)

Web: <http://www.oak-brook.org/Police>

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--  
  
Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)





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Join the new neighborhood watch.

**Neighbors Portal Resource Center**

## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Monday, June 10, 2019 2:06 PM  
**To:** Brian Strockis  
**Subject:** Re: spreadsheet  
**Attachments:** Law Enforcement User List.xlsx

No problem, please see attached!

Is there anything else I can help with prior to Thursday? Looking forward to it.

Best,  
Kyle

On Mon, Jun 10, 2019 at 11:35 AM Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)> wrote:

Hi Kyle,

Looking forward to our webinar on Thursday. Could you please resend me your spreadsheet for authorized users again?

Thank You

Brian Strockis

<b>Brian Strockis</b>	
	Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523
	Phone: 630.368.8742
	Fax: 630.368.8743
	Email: <a href="mailto:bstrockis@oak-brook.org">bstrockis@oak-brook.org</a>
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Kyle Demmin

Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

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**Neighbors Portal Resource Center**

## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Monday, June 10, 2019 1:36 PM  
**To:** bstrockis@oak-brook.org  
**Subject:** Out of Office Re: spreadsheet

Thank you for your message. I'm out of the office from Friday June 7th and will be returning on Tuesday, June 11th.

For immediate assistance, please contact Dylan Judson (dylan.judson@ring.com).

--

Kyle Demmin  
Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

-----  
[image: ring-logo2x]  
1523 26th St.  
Santa Monica, CA 90404  
www.ring.com

[image: group-32x] <<https://go.onelink.me/v1xd/dc03e56d>> Download the Neighbors App.  
<<https://go.onelink.me/v1xd/dc03e56d>>  
Join the new neighborhood watch.

\*Neighbors Portal Resource Center <<http://resources.nw.ring.com/>>\*

## Rose White

---

**From:** Brian Strockis <bstockis@oak-brook.org>  
**Sent:** Monday, June 10, 2019 1:36 PM  
**To:** 'Kyle Demmin'  
**Subject:** spreadsheet

Hi Kyle,

Looking forward to our webinar on Thursday. Could you please resend me your spreadsheet for authorized users again?

Thank You

Brian Strockis

	<p><b>Brian Strockis</b> Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523 Phone: 630.368.8742 Fax: 630.368.8743 Email: <a href="mailto:bstockis@oak-brook.org">bstockis@oak-brook.org</a> Web: <a href="http://www.oak-brook.org/Police">http://www.oak-brook.org/Police</a></p>	<p>Follow us:   </p>
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## Rose White

---

**From:** Brian Strockis <bstockis@oak-brook.org>  
**Sent:** Thursday, May 30, 2019 8:50 AM  
**To:** 'kyle.demmin@ring.com'  
**Subject:** Accepted: Invitation: Oak Brook PD & Ring Neighbors Onboarding Webinar @ Thu Jun 13, 2019 8:30am - 9:30am (PDT) (bstockis@oak-brook.org)  
**Attachments:** attachment.ics

## Rose White

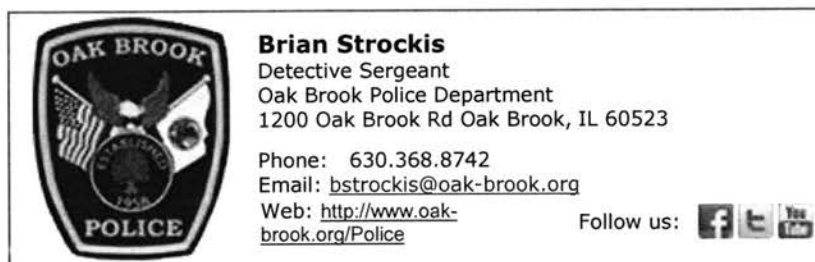
---

**From:** Brian Strockis <bstockis@oak-brook.org>  
**Sent:** Thursday, May 30, 2019 8:50 AM  
**To:** 'Kyle Demmin'  
**Subject:** RE: Intro to Kyle (Oak Brook Police Department)

Perfect, tks

Thank You

Brian Strockis



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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Wednesday, May 29, 2019 4:50 PM  
**To:** Brian Strockis <bstockis@oak-brook.org>  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Just sent you the invite! Please feel free to share the invite with all others who will be attending.

Thanks again and have a great rest of your evening.

On Wed, May 29, 2019 at 2:39 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Perfect, I'll send out a calendar invite now that has all the call in information. You'll need access to a computer for this call. Everyone can either access the link from their own computers, or sometimes we see departments book a conference room and huddle around.

Please let me know if you have any questions prior! I'll be sending over some additional details over next week or so.

Looking forward to it!

On Wed, May 29, 2019 at 11:41 AM Brian Strockis <[bstockis@oak-brook.org](mailto:bstockis@oak-brook.org)> wrote:

So far, myself, Det. Warren, Det. Kozlowski, Det. Kaleciak and Sgt. Ramirez.

Thank You

Brian Strockis

<b>Brian Strockis</b>	
	Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523
	Phone: 630.368.8742
	Email: <a href="mailto:bstrockis@oak-brook.org">bstrockis@oak-brook.org</a>
	Web: <a href="http://www.oak-brook.org/Police">http://www.oak-brook.org/Police</a>
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Wednesday, May 29, 2019 1:40 PM  
**To:** Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)>  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Hi Brian,

Sounds great. Thanks for the follow up. I'll send over an invite shortly.

Do you know who will be on the webinar call?

Thanks again,

Kyle



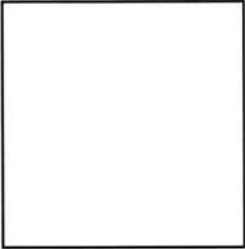
On Wed, May 29, 2019 at 11:17 AM Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)> wrote:

Hey Kyle,

We are good for June 13<sup>th</sup> at 10:30 am for the Webinar.

Thank You

Brian Strockis

<b>Brian Strockis</b>	
	Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523
	Phone: 630.368.8742
	Email: <a href="mailto:bstrockis@oak-brook.org">bstrockis@oak-brook.org</a>
	Web: <a href="http://www.oak-brook.org/Police">http://www.oak-brook.org/Police</a>
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Wednesday, May 29, 2019 10:26 AM  
**To:** Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)>  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Sounds great. I'll give you a buzz here in a few minutes.

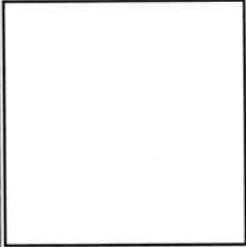
On Wed, May 29, 2019 at 7:09 AM Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)> wrote:

Hi Kyle,

I'm available around 10:30 am or later this afternoon if that works for you. My direct line is listed below.

Thank You

Brian Strockis

<b>Brian Strockis</b>	
	Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523
	Phone: 630.368.8742
	Email: <a href="mailto:bstrockis@oak-brook.org">bstrockis@oak-brook.org</a>
	Web: <a href="http://www.oak-brook.org/Police">http://www.oak-brook.org/Police</a>
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**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Sent:** Tuesday, May 28, 2019 2:49 PM  
**To:** Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)>  
**Cc:** [Kadolphbkadolph@oak-brook.org](mailto:Kadolphbkadolph@oak-brook.org)  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Detective Sergeant Brian Strockis,

I just connected with Commander Kadolph and he determined it would be best to have you take lead of implementing this program.

I know you're very busy, but would love to schedule a quick 5-10 minute call to chat and discuss the next steps of the process. Do you have anytime this week? What is the best number to reach you?

-Kyle

On Tue, May 28, 2019 at 9:20 AM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Chief Kruger,

Thank you for the follow up email. I apologize for having the wrong email address!

@Commander Kadolph - Please let me know if you have a few minutes to chat this week in regards to getting a webinar scheduled with everyone and a few actions items.

Looking forward to working with everyone!

On Tue, May 28, 2019 at 9:06 AM James Kruger <[jkruger@oak-brook.org](mailto:jkruger@oak-brook.org)> wrote:

Kyle,

I just noticed, the email you may have cut and paste for Commander Kadolph was incorrect and may have contributed to the delay.

Thank you

**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

**Sent:** Tuesday, May 28, 2019 11:02 AM

**To:** Phillip Dienstag <[pdienstag@ring.com](mailto:pdienstag@ring.com)>

**Cc:** James Kruger <[jkruger@oak-brook.org](mailto:jkruger@oak-brook.org)>; Kadolphbkadolph@oak-brook.org; Jason Cates <[jcates@oak-brook.org](mailto:jcates@oak-brook.org)>; Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)>; Catherine Yager <[cyager@oak-brook.org](mailto:cyager@oak-brook.org)>; Brian Strockis <[bstockis@oak-brook.org](mailto:bstockis@oak-brook.org)>; Mark King <[mpking@oak-brook.org](mailto:mpking@oak-brook.org)>

**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Morning Everyone,

Hope that everyone had a great and safe holiday weekend. I wanted to check in to see if you are still interested in rolling out Portal to the department and scheduling a webinar?

Please let me know once you're ready for the next steps and we can go from there.

Best,

Kyle

On Wed, May 22, 2019 at 12:15 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Hi Oak Brook PD Team,

Hope you are all having a great week so far. I know you are all busy, so I wanted to put this back to the top of your inbox. Please let me know after you've had a chance to review.

Thank you,

On Wed, May 15, 2019 at 7:53 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Thank you for the introduction, Phil!

**Oak Brook PD Team,**

It's my pleasure to meet you all. I'm very much looking forward to working with everyone. As Phil mentioned above, the next step to get Oak Brook PD onboarded to Portal is to schedule a webinar for Portal training and roll out.

**@ Commander Kadolph** - It would be best for you and I to jump on a quick 5-10 minute phone call to schedule this webinar and discuss action items we will need to accomplish prior. Do you have any time over next week to chat? What will be the best days/times to call and the best number to reach you?

Looking forward to it!

-Kyle

On Wed, May 15, 2019 at 2:22 PM Phillip Dienstag <[pdienstag@ring.com](mailto:pdienstag@ring.com)> wrote:

Chief Kruger,

The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Kyle. We would like to set up a webinar for all of us to connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

The individuals we ask to be included in this webinar would be:

1. Partnership POC - Commander Ben Kadolph [bkadolph@oak-brook.org](mailto:bkadolph@oak-brook.org), Back-up: Deputy Chief Jason Cates [jcates@oak-brook.org](mailto:jcates@oak-brook.org)
2. Press POC - Sergeant Danny Ramirez [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)
3. Social Media POC - Officer Katie Yager [cyager@oak-brook.org](mailto:cyager@oak-brook.org)
4. Investigative POC - Detective Sergeant Brian Strockis [bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)
5. Community Relations POC - Same as #2

6. Patrol POC- Commander Mark King [mpking@oak-brook.org](mailto:mpking@oak-brook.org)

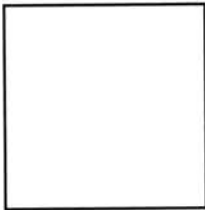
Involvement by each of these groups is essential for active community participation (specifically on video requests) and the overall long-term success of the partnership.

Best,

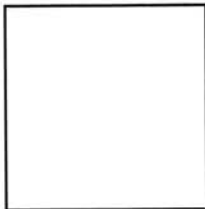
Phillip Dienstag

Law Enforcement Liaison  
T 203.610.1178 E [phil@ring.com](mailto:phil@ring.com)

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[www.ring.com](http://www.ring.com)



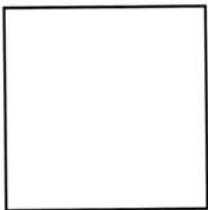
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Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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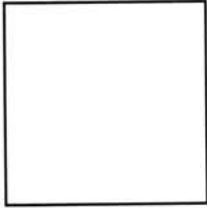
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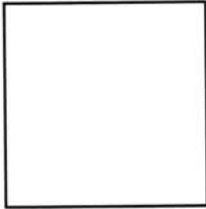
Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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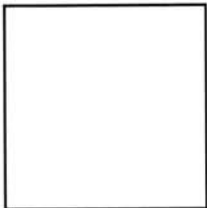
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Kyle Demmin

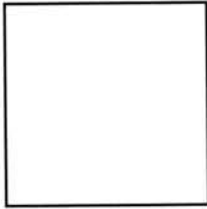
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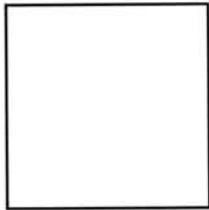
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[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



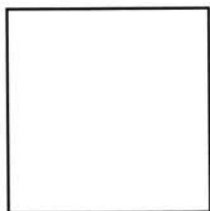
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[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
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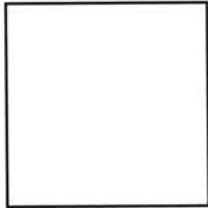
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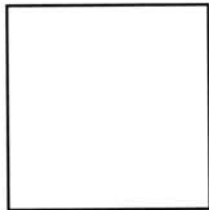
Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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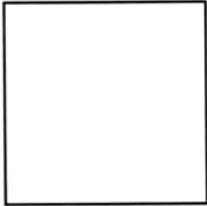
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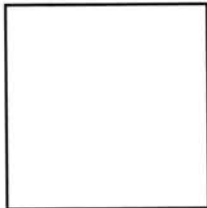
Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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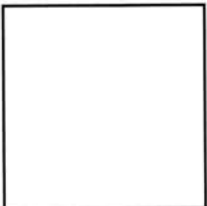
## Neighbors Portal Resource Center

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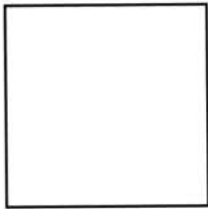
Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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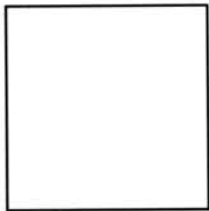
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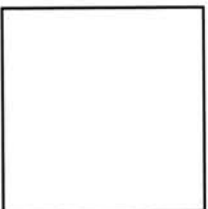
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Kyle Demmin

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## **Neighbors Portal Resource Center**

## Rose White

---

**From:** Google Calendar <calendar-notification@google.com> on behalf of kyle.demmin@ring.com  
**Sent:** Wednesday, May 29, 2019 4:49 PM  
**To:** bstrockis@oak-brook.org  
**Subject:** Invitation: Oak Brook PD & Ring Neighbors Onboarding Webinar @ Thu Jun 13, 2019 8:30am - 9:30am (PDT) (bstrockis@oak-brook.org)  
**Attachments:** attachment.ics; invite.ics

You have been invited to the following event.

[more details »](#)

### Oak Brook PD & Ring Neighbors Onboarding Webinar

**When** Thu Jun 13, 2019 8:30am – 9:30am Pacific Time - Los Angeles

**Where** <https://ring.zoom.us/j/4998466765> ([map](#))

**Calendar** bstrockis@oak-brook.org

**Who**

- kyle.demmin@ring.com - organizer
- bstrockis@oak-brook.org

---

Kyle Demmin is inviting you to a scheduled Zoom meeting.

Join Zoom Meeting

<https://ring.zoom.us/j/4998466765>

One tap mobile

+16699006833,,4998466765# US (San Jose)

+16468769923,,4998466765# US (New York)

Dial by your location

+1 669 900 6833 US (San Jose)

+1 646 876 9923 US (New York)

877 853 5257 US Toll-free

855 880 1246 US Toll-free

Meeting ID: 499 846 6765

Find your local number: <https://zoom.us/u/aegRd2bq4V>

Going (bstrockis@oak-brook.org)? **Yes - Maybe - No** [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account bstrockis@oak-brook.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#)

## Rose White

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Wednesday, May 29, 2019 4:39 PM  
**To:** Brian Strockis  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Perfect, I'll send out a calendar invite now that has all the call in information. You'll need access to a computer for this call. Everyone can either access the link from their own computers, or sometimes we see departments book a conference room and huddle around.

Please let me know if you have any questions prior! I'll be sending over some additional details over next week or so.

Looking forward to it!

On Wed, May 29, 2019 at 11:41 AM Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)> wrote:

So far, myself, Det. Warren, Det. Kozlowski, Det. Kaleciak and Sgt. Ramirez.

Thank You

Brian Strockis

<b>Brian Strockis</b>	
	Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523
	Phone: 630.368.8742
	Email: <a href="mailto:bstrockis@oak-brook.org">bstrockis@oak-brook.org</a>
	Web: <a href="http://www.oak-brook.org/Police">http://www.oak-brook.org/Police</a>
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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Wednesday, May 29, 2019 1:40 PM  
**To:** Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)>  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Hi Brian,

Sounds great. Thanks for the follow up. I'll send over an invite shortly.

Do you know who will be on the webinar call?

Thanks again,

Kyle

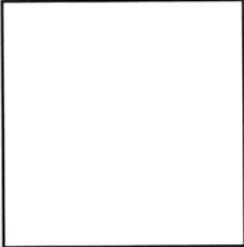
On Wed, May 29, 2019 at 11:17 AM Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)> wrote:

Hey Kyle,

We are good for June 13<sup>th</sup> at 10:30 am for the Webinar.

Thank You

Brian Strockis

<b>Brian Strockis</b>	
	Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523
	Phone: 630.368.8742
	Email: <a href="mailto:bstrockis@oak-brook.org">bstrockis@oak-brook.org</a>
	Web: <a href="http://www.oak-brook.org/Police">http://www.oak-brook.org/Police</a>
Follow us: <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	

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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Wednesday, May 29, 2019 10:26 AM  
**To:** Brian Strockis <bstockis@oak-brook.org>  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Sounds great. I'll give you a buzz here in a few minutes.

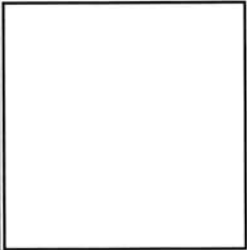



On Wed, May 29, 2019 at 7:09 AM Brian Strockis <bstockis@oak-brook.org> wrote:

Hi Kyle,

I'm available around 10:30 am or later this afternoon if that works for you. My direct line is listed below.

Thank You

Brian Strockis

<b>Brian Strockis</b>	
	Detective Sergeant Oak Brook Police Department 1200 Oak Brook Rd Oak Brook, IL 60523
	Phone: 630.368.8742
	Email: <a href="mailto:bstockis@oak-brook.org">bstockis@oak-brook.org</a>
	Web: <a href="http://www.oak-brook.org/Police">http://www.oak-brook.org/Police</a>
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Think Green! Please consider our environment before printing this electronic message.

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Tuesday, May 28, 2019 2:49 PM  
**To:** Brian Strockis <bstockis@oak-brook.org>  
**Cc:** [Kadolphbkadolph@oak-brook.org](mailto:Kadolphbkadolph@oak-brook.org)  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Detective Sergeant Brian Strockis,

I just connected with Commander Kadolph and he determined it would be best to have you take lead of implementing this program.

I know you're very busy, but would love to schedule a quick 5-10 minute call to chat and discuss the next steps of the process. Do you have anytime this week? What is the best number to reach you?

-Kyle

On Tue, May 28, 2019 at 9:20 AM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Chief Kruger,

Thank you for the follow up email. I apologize for having the wrong email address!

@Commander Kadolph - Please let me know if you have a few minutes to chat this week in regards to getting a webinar scheduled with everyone and a few actions items.

Looking forward to working with everyone!

On Tue, May 28, 2019 at 9:06 AM James Kruger <[jkruger@oak-brook.org](mailto:jkruger@oak-brook.org)> wrote:

Kyle,

I just noticed, the email you may have cut and paste for Commander Kadolph was incorrect and may have contributed to the delay.

Thank you

**From:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

**Sent:** Tuesday, May 28, 2019 11:02 AM

**To:** Phillip Dienstag <[pdienstag@ring.com](mailto:pdienstag@ring.com)>

**Cc:** James Kruger <[jkruger@oak-brook.org](mailto:jkruger@oak-brook.org)>; Kadolpfbkadolp <[kadolpfbkadolp@oak-brook.org](mailto:kadolpfbkadolp@oak-brook.org)>; Jason Cates <[jcates@oak-brook.org](mailto:jcates@oak-brook.org)>; Danny Ramirez <[dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)>; Catherine Yager <[cyager@oak-brook.org](mailto:cyager@oak-brook.org)>; Brian Strockis <[bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)>; Mark King <[mpking@oak-brook.org](mailto:mpking@oak-brook.org)>

**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Morning Everyone,

Hope that everyone had a great and safe holiday weekend. I wanted to check in to see if you are still interested in rolling out Portal to the department and scheduling a webinar?

Please let me know once you're ready for the next steps and we can go from there.

Best,

Kyle

On Wed, May 22, 2019 at 12:15 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Hi Oak Brook PD Team,

Hope you are all having a great week so far. I know you are all busy, so I wanted to put this back to the top of your inbox. Please let me know after you've had a chance to review.

Thank you,

On Wed, May 15, 2019 at 7:53 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Thank you for the introduction, Phil!

**Oak Brook PD Team,**

It's my pleasure to meet you all. I'm very much looking forward to working with everyone. As Phil mentioned above, the next step to get Oak Brook PD onboarded to Portal is to schedule a webinar for Portal training and roll out.

**@ Commander Kadolph** - It would be best for you and I to jump on a quick 5-10 minute phone call to schedule this webinar and discuss action items we will need to accomplish prior. Do you have any time over next week to chat? What will be the best days/times to call and the best number to reach you?

Looking forward to it!

-Kyle

On Wed, May 15, 2019 at 2:22 PM Phillip Dienstag <[pdienstag@ring.com](mailto:pdienstag@ring.com)> wrote:

Chief Kruger,

The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Kyle. We would like to set up a webinar for all of us to connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

The individuals we ask to be included in this webinar would be:

1. Partnership POC - Commander Ben Kadolph [bkadolph@oak-brook.org](mailto:bkadolph@oak-brook.org), Back-up:  
Deputy Chief Jason Cates [jcates@oak-brook.org](mailto:jcates@oak-brook.org)

2. Press POC - Sergeant Danny Ramirez [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)

3. Social Media POC - Officer Katie Yager [cyager@oak-brook.org](mailto:cyager@oak-brook.org)

4. Investigative POC - Detective Sergeant Brian Strockis [bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)

5. Community Relations POC - Same as #2

6. Patrol POC- Commander Mark King [mpking@oak-brook.org](mailto:mpking@oak-brook.org)

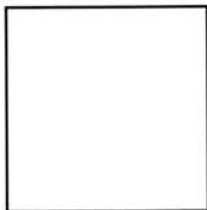
Involvement by each of these groups is essential for active community participation (specifically on video requests) and the overall long-term success of the partnership.

Best,

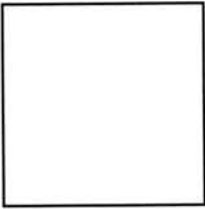
Phillip Dienstag

Law Enforcement Liaison  
T 203.610.1178 E [phil@ring.com](mailto:phil@ring.com)

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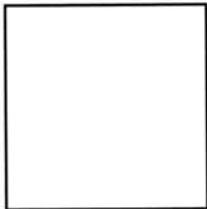
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--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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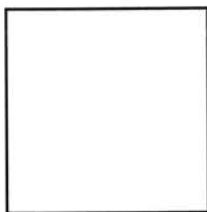
## Neighbors Portal Resource Center

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Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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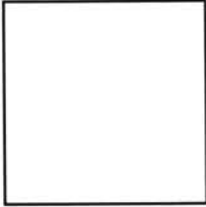
## Neighbors Portal Resource Center

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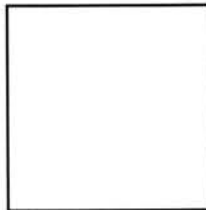
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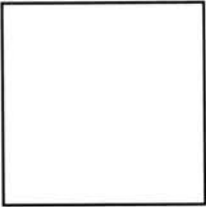
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Kyle Demmin

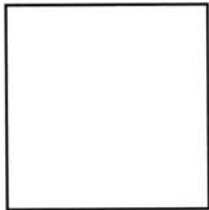
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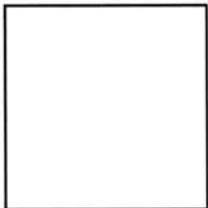
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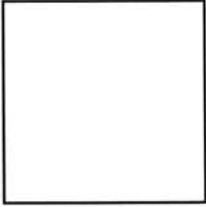
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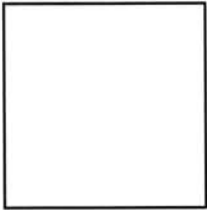
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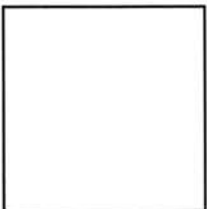
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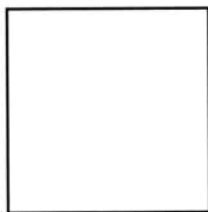
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**Neighbors Portal Resource Center**

## Rose White

---

**From:** James Kruger <jkruger@oak-brook.org>  
**Sent:** Tuesday, May 28, 2019 11:07 AM  
**To:** 'Kyle Demmin'; Phillip Dienstag  
**Cc:** Kadolphbkadolph@oak-brook.org; JasonCates; Danny Ramirez; Catherine Yager; Brian Strockis; Mark King  
**Subject:** RE: Intro to Kyle (Oak Brook Police Department)

Kyle,

I just noticed, the email you may have cut and paste for Commander Kadolph was incorrect and may have contributed to the delay.

Thank you

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Tuesday, May 28, 2019 11:02 AM  
**To:** Phillip Dienstag <pdienstag@ring.com>  
**Cc:** James Kruger <jkruger@oak-brook.org>; Kadolphbkadolph@oak-brook.org; Jason Cates <jcates@oak-brook.org>; Danny Ramirez <dramirez@oak-brook.org>; Catherine Yager <cyager@oak-brook.org>; Brian Strockis <bstockis@oak-brook.org>; Mark King <mpking@oak-brook.org>  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

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2. Press POC - Sergeant Danny Ramirez [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)
3. Social Media POC - Officer Katie Yager [cyager@oak-brook.org](mailto:cyager@oak-brook.org)
4. Investigative POC - Detective Sergeant Brian Strockis [bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)
5. Community Relations POC - Same as #2
6. Patrol POC- Commander Mark King [mpking@oak-brook.org](mailto:mpking@oak-brook.org)

Involvement by each of these groups is essential for active community participation (specifically on video requests) and the overall long-term success of the partnership.

Best,

Phillip Dienstag

Law Enforcement Liaison  
T 203.610.1178 E [phil@ring.com](mailto:phil@ring.com)

---

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## Rose White

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**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Wednesday, May 22, 2019 2:15 PM  
**To:** Phillip Dienstag  
**Cc:** James Kruger; Kadolphbkadolph@oak-brook.org; jcates@oak-brook.org; dramirez@oak-brook.org; cyager@oak-brook.org; bstrockis@oak-brook.org; mpking@oak-brook.org  
**Subject:** Re: Intro to Kyle (Oak Brook Police Department)

Hi Oak Brook PD Team,

Hope you are all having a great week so far. I know you are all busy, so I wanted to put this back to the top of your inbox. Please let me know after you've had a chance to review.

Thank you,

On Wed, May 15, 2019 at 7:53 PM Kyle Demmin <kyle.demmin@ring.com> wrote:  
Thank you for the introduction, Phil!

**Oak Brook PD Team,**

It's my pleasure to meet you all. I'm very much looking forward to working with everyone. As Phil mentioned above, the next step to get Oak Brook PD onboarded to Portal is to schedule a webinar for Portal training and roll out.

**@ Commander Kadolph** - It would be best for you and I to jump on a quick 5-10 minute phone call to schedule this webinar and discuss action items we will need to accomplish prior. Do you have any time over next week to chat? What will be the best days/times to call and the best number to reach you?

Looking forward to it!

-Kyle

On Wed, May 15, 2019 at 2:22 PM Phillip Dienstag <pdienstag@ring.com> wrote:  
Chief Kruger,

The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Kyle. We would like to set up a webinar for all of us to connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

The individuals we ask to be included in this webinar would be:

1. Partnership POC - Commander Ben Kadolph [bkadolph@oak-brook.org](mailto:bkadolph@oak-brook.org), Back-up: Deputy Chief Jason Cates [jcates@oak-brook.org](mailto:jcates@oak-brook.org)
2. Press POC - Sergeant Danny Ramirez [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)
3. Social Media POC - Officer Katie Yager [cyager@oak-brook.org](mailto:cyager@oak-brook.org)
4. Investigative POC - Detective Sergeant Brian Strockis [bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)
5. Community Relations POC - Same as #2
6. Patrol POC- Commander Mark King [mpking@oak-brook.org](mailto:mpking@oak-brook.org)

Involvement by each of these groups is essential for active community participation (specifically on video requests) and the overall long-term success of the partnership.

Best,

Phillip Dienstag

Law Enforcement Liaison  
T 203.610.1178 E [phil@ring.com](mailto:phil@ring.com)

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Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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2. Press POC - Sergeant Danny Ramirez [dramirez@oak-brook.org](mailto:dramirez@oak-brook.org)
3. Social Media POC - Officer Katie Yager [cyager@oak-brook.org](mailto:cyager@oak-brook.org)
4. Investigative POC - Detective Sergeant Brian Strockis [bstrockis@oak-brook.org](mailto:bstrockis@oak-brook.org)
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Law Enforcement Liaison

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Kyle Demmin

Partner Success Manager

[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)

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**Subject:** Intro to Kyle (Oak Brook Police Department)  
**Attachments:** Oak Brook PD MOU.pdf

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